

# OUR ETHICS AND SUSTAINABILITY TARGETS AND PROGRESS 2019/20

## FARMING AND FISHING

Target	2019/2020 performance	2018/2019 performance
100% of our own-brand fish and shellfish will come from third-party verified responsible sources by the end of January 2021	92.7% <sup>1</sup>	91.2%

<sup>1</sup> Due to its scope and complexity, we are reviewing our reporting process of this target to ensure optimum understanding of achievement from 2020/21 onwards.

## RAW MATERIALS AND SUSTAINABLE SOURCING

Target	2019/2020 performance	2018/2019 performance
<b>Timber<sup>2</sup></b>		
<b>John Lewis:</b> 100% of the timber and paper in our own-brand products to come from trusted sources by the end of January 2021	TOTAL: 79% Best: 30% Better: 22% Good: 27% Unverified: 21%	TOTAL: 82% Best: 36% Better: 17% Good: 29% Unverified: 18%
<b>Waitrose:</b> 100% of the timber and paper in our own-brand products to come from trusted sources by the end of January 2021	TOTAL: 80% Best: 68% Better: 12% Good: 0% Unverified: 20%	TOTAL: 97% Best: 84% Better: 0% Good: 13% Unverified: 3%
	<b>GROUP TOTAL: 79%</b>	<b>GROUP TOTAL: 87%</b>
<b>Cotton</b>		
<b>John Lewis:</b> 50% of cotton used in own-brand products to be from sustainable sources by January 2021	TOTAL: 36% fashion: 63% home: 22%	TOTAL: 25% fashion: 41% home: 19%
<b>Waitrose:</b> 100% of cotton used in own-brand products to be from sustainable sources by January 2021	TOTAL: 23%	TOTAL: 37%
	<b>GROUP TOTAL: 36%</b>	<b>GROUP TOTAL: 27%</b>
<b>Feather and down</b>		
<b>John Lewis:</b> 100% of feather and down used in own-brand products to be from certified responsible sources by the end of January 2021	We continue to work with all our own-brand feather and down suppliers to implement certified responsible standards in their supply chains, and are on track to meet our target and report this as a percentage by the end of the 2020/21 financial year	
<b>Soya<sup>3</sup></b>		
<b>Waitrose:</b> 100% of the soya used in animal feed for the production of own-brand meat and farmed fish products, milk, and eggs to be certified sustainable or organic by December 2020	TOTAL: 100% Physically certified supply: 30.6% Certified organic physical supply: 15.7% RTRS credits: 53.7%	TOTAL: 100% Physically certified supply: 51% Certified organic physical supply: 15% RTRS credits: 34%
<b>Palm oil</b>		
<b>Waitrose:</b> 100% of palm oil and palm kernel oil based ingredients and derivatives used in own-brand products to be RSPO physically certified by December 2020	TOTAL: 100% RSPO physically certified: 98% RSPO-IS credits <sup>4</sup> : 2%	TOTAL: 100% RSPO physically certified: 92% RSPO credits: 8%

<sup>2</sup> Timber

- Best, Better & Good categories are defined in our John Lewis Partnership Timber Standard.  
- Scope excludes fitted furniture timber products e.g Fitted Kitchens.  
- Unverified: Timber sources which do not yet meet our Trusted Timber Standard, but with which we are working closely with our suppliers to ensure they meet our standard as soon as possible.  
This category does not include any products in scope of the EUTR.

<sup>3</sup> Soya

- We accept RTRS, Proterra, Danube/European, CRS, Cargill SSS and ISCC+ (with add-ons) certified soya; we prioritise segregated or mass balance supply chains but also use credits.  
- This target now also includes the expanded scope for 2019 including, non-liquid dairy products, dairy and eggs included as ingredients in our own-brand products.

<sup>4</sup> RSPO-IS credit: Roundtable on Sustainable Palm Oil credits specifically supporting independent smallholders.

## OUR ETHICS AND SUSTAINABILITY TARGETS AND PROGRESS 2019/20

### WASTE, REUSE AND REPURPOSE

Target	2019/2020 performance	2018/2019 performance
100% of our operational waste across the Partnership will be diverted from landfill by the end of January 2021.	99.7%	99%
85% of all operational waste across the Partnership will be recyclable by 2028. <sup>5</sup>	69.7%	68%
All own-brand product packaging across our two brands will be widely recyclable, reusable, or home compostable by 2023.	John Lewis: 67% Waitrose: 86.5%	John Lewis: not reported Waitrose: 85%
By 2030 Waitrose will reduce operational food waste by 50% against a 2018 baseline.	-7%	Baseline: 6,969 tonnes

<sup>5</sup> Our operational waste target has been revised from a 75% target by the end of January 2021 to a target of 85% by 2028 starting from the 2019/20 financial year onwards.

### BUILDINGS AND TRANSPORT

Target	2019/2020 performance	2018/2019 performance
Net zero carbon across our entire operations by 2050 with an interim aim of 34% absolute reduction by 2028 (from 2018 baseline).	-6.6%	Baseline: 395,381 tonnes
All electricity procured by the Partnership to be 100% renewable certified by 2028	97.3%	97.8%
All heavy trucks to be converted to biomethane fuel by 2028	14% biomethane	14% biomethane
All Waitrose core store refrigeration to be Hydro Fluoro Carbon (HFC) free by 2028	54% HFC Free	51% HFC Free
An absolute energy reduction within the Partnership's physical estate of 25% by 2028 from a 2018 baseline	-3.1%	Baseline: 935,059,425 (kWh)
Waitrose to keep under a 7% refrigerant gas leakage rate	5.5%	4.9%

For more information regarding Ethics and Sustainability at the John Lewis Partnership, please visit the [John Lewis Partnership Website](#).