

OUR STRATEGY

Our new Ethics and Sustainability Strategy takes a holistic approach to being a more sustainable, ethical business. It's broken down into six focus areas. Each area is critical if we are to protect the planet and respect and support the interests of all those touched by our business – Partners (our employees), customers, suppliers and wider communities.

Read more about our Ethics and Sustainability Strategy at www.johnlewispartnership.co.uk/csr

ABOUT THIS REPORT

This report highlights the progress made in ethics and sustainability during the financial year to 30 January 2021⁴.

It covers key achievements and performance data, and takes a look at what you can expect the Partnership to deliver over the lifetime of our new five-year Partnership Plan.

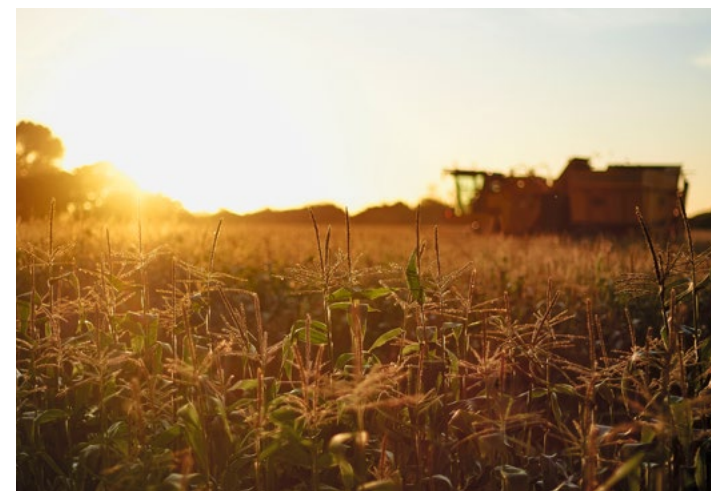
OUR SUPPLY CHAINS



PEOPLE IN SUPPLY CHAINS

Protecting the rights of workers in our supply chains and championing worker voice

THE ENVIRONMENT



CLIMATE ACTION

Reducing greenhouse gas emissions in operations and supply chains

COMMUNITY & CUSTOMERS



HEALTH, NUTRITION & WELLBEING

Enabling customers to lead a healthy and happy life



AGRICULTURE, AQUACULTURE, FISHERIES & RAW MATERIAL SOURCING

Guaranteeing a fair deal for producers and supporting them to farm with nature



CIRCULARITY & WASTE

Designing with circularity in mind and eradicating waste



SOCIAL IMPACT

Connecting and giving back to communities and charitable causes

⁴ Some data points are reported to the 2020 calendar year (i.e. targets are to end December 2020); this is noted where relevant.