

OUR 2020/21 KEY PERFORMANCE INDICATORS AT A GLANCE

AGRICULTURE, AQUACULTURE & RAW MATERIAL SOURCING

100%

of our own-brand fish and shellfish will come from third-party verified responsible sources by the end of January 2021¹

Performance:
90.7%

100%

of palm oil and palm kernel oil based ingredients and derivatives used in own-brand products to be RSPO physically certified by December 2020²

Performance:
99.3%

50%

of cotton used in John Lewis own-brand products to be from sustainable sources by January 2021²

Performance:
54.1%

CIRCULARITY & WASTE

50%

By 2030 Waitrose will reduce operational food waste by 50% against a 2018 baseline

Performance:
-20.7%

100%

All own-brand product packaging across our two brands will be widely recyclable, reusable, or home compostable by 2023

Performance:
92% John Lewis 88% Waitrose

100%

of our operational waste across the Partnership will be diverted from landfill by the end of January 2021

Performance:
99.8%

CLIMATE ACTION

Net Zero

Net zero carbon across our entire operations by 2035³ from a 2018 baseline

Performance:
-18.8%

100%

All electricity procured by the Partnership to be 100% renewable certified by 2028

Performance:
97.4%

100%

All heavy trucks to be converted to biomethane fuel by 2028

Performance:
38%

OUR NEW COMMITMENTS

In 2020 we launched several new commitments and will begin to report our progress against these from spring 2022.

- All key raw materials in own-brand products will be from sustainable or recycled sources by 2025.
- We will ensure GHG emissions from our UK farms are net zero by 2035.
- We will halve food waste in our supply chains, and help halve our customers' food waste by 2030.
- All John Lewis product categories will have a 'buy back' or 'take back' solution by 2025.
- Net zero carbon across our entire operations by 2035.
- We will develop sustainable rental and resale options for our John Lewis customers.

PERFORMANCE KEY:

- Target met or on track
- Making good progress
- Target not achieved

¹ This target has now been extended to January 2025.

² These targets were set with an end date of 2020/21. From 2020 onwards they will form part of our new target: All key raw materials in our own-brand products will be from sustainable or recycled sources by 2025.

³ In October 2020 we brought this target forward 15 years to 'Net zero carbon across our entire operations by 2035.'