Our Ethics and Sustainability Strategy

Our Ethics and Sustainability Strategy sets the direction for us to become a more sustainable and ethical business.

In service of our Partnership Purpose, 'Working in Partnership for a Happier World', we're aiming to create a kinder, fairer future for Partners, customers, suppliers and the communities in which we operate, building strong and trusted relationships with them whilst ensuring we listen to and understand their concerns.

This year, as we considered both our heritage and our Purpose, we took stock of the impact of our business on the world around us.

This reflection has led us to reaffirm our long-term relationship with nature. Our founder, John Spedan Lewis, was a passionate naturalist, so amidst global climate and biodiversity crises, it makes sense that protecting and restoring nature should underpin our Ethics and Sustainability Strategy. As part of this, we have articulated biodiversity more clearly within the environmental pillar of our strategy.

SUPPLY



PEOPLE IN SUPPLY CHAINS

Protecting the rights of workers in our supply chains and championing the worker voice

Read more on p.10 →



AGRICULTURE, AQUACULTURE, FISHERIES & RAW MATERIAL SOURCING

Guaranteeing a fair deal for producers and supporting them to farm with nature

Read more on p.15 →

JOHN LEWIS

ENVIRONMENT



CIRCULARITY & WASTE

Designing with circularity in mind and eradicating waste

Read more on p.29 →



CLIMATE ACTION & BIODIVERSITY

Reducing greenhouse gas emissions in our operations and supply chains, and protecting and enhancing nature through biodiversity

Read more on p.35 →

PARTNERSHIP

COMMUNITIES & CUSTOMERS



SOCIAL

Connecting and giving back to communities and charitable causes

Read more on p.47 →



HEALTH, NUTRITION & WELLBEING

Enabling customers,
Partners and
communities to lead
healthy and happy lives

Read more on p.52 \rightarrow

WAITROSE

In April this year, the UN Intergovernmental Panel on Climate Change (IPCC) made a clear statement to the world – we now have, at most, three years to make 'rapid, deep and immediate cuts' to CO₂ emissions to stave off the worst impacts of climate change. This is a daunting challenge but I firmly believe that we are resourceful enough to do what is needed. This report sets out the work that the Partnership has already begun across a range of sustainability issues, including limiting our contribution to climate change, and also outlines our holistic plans for the future."

MARIJA ROMPANI
Director of Ethics & Sustainability,
John Lewis Partnership