

Our Key Performance Indicators at a Glance

	Area	Target	End Date	Status	2021/22 Performance	2020/21 Performance
SUPPLY CHAINS	RAW MATERIAL SOURCING	100% of the cotton used in own-brand products to be from sustainable or recycled sources	2025	●	59.80%*	53%
	RAW MATERIAL SOURCING	100% palm oil and palm kernel oil-based ingredients and derivatives used in all own-brand products to be RSPO-segregated certified	2025	●	72.1%	—
	RAW MATERIAL SOURCING	100% of the timber used in own-brand products will be from more sustainable or recycled sources	2025	●	15% ¹	—
	AQUACULTURE & FISHERIES	100% of our own-brand fish and shellfish to come from third-party verified responsible sources	2025	●	90.27%*	90.7%
ENVIRONMENT	CIRCULARITY	All own-brand product packaging across our two brands to be widely recyclable, reusable or home compostable	2023	●	John Lewis: — ² Waitrose: 88.45%*	John Lewis: 92% Waitrose: 88%
	WASTE	85% of all operational waste across our Partnership to be recyclable	2028	●	73.35%*	71.1%
	CLIMATE ACTION	All electricity procured by our Partnership to be renewable certified	2028	✓	100%	97.4%
	WASTE	Waitrose to reduce operational food waste by 50% against a 2018 baseline ³	2030	●	-20.84%*	-20.7%
	CLIMATE ACTION	Net zero carbon across our entire operations (Scope 1 & 2) ³	2035	●	-22.18%*	-16.25%

- ✓ Target met ● On track to meet target
- Not currently on track to meet target, some improvement needed
- Not currently on track to meet target, significant improvement needed

* This year, KPMG LLP has issued an unqualified opinion over the selected data highlighted in this table with an asterisk (*) using the assurance standards ISAE (UK) 3000 and ISAE 3410, see page 7 for more detail.

¹ This year, timber performance is reported by unique wood source, rather than volume and therefore not a direct comparison to performance in previous years (see p.23 for more detail). Last year we were unable to report our performance. (See page 22 of the Ethics & Sustainability Progress Report 2020/21 for more detail)

² Not reported due to changes to data collection methodology in 2021/22.

³ See pages 29 and 40 for more detail on measurement criteria.