

22.18%

reduction in greenhouse gas emissions across our operations.

Read more on p.40 →

40m

fewer bags estimated to be produced annually by removing 10p bags for life from Waitrose core supermarkets and waitrose.com deliveries and collections.

Read more on p.29 →

1

Waitrose maintained its top-tier position in the global Business Benchmark on Farm Animal Welfare for the eighth year in a row, demonstrating our ongoing commitment and leadership position in maintaining the highest animal welfare standards.

Read more on p.15 →

550,000

hard-to-recycle beauty product empties were diverted from landfill through the John Lewis BeautyCycle scheme in 2021. The scheme provides customers with a convenient solution for hard-to-recycle beauty empties.

Read more on p.29 →



3

dedicated Waitrose Health magazines published, inspiring customers to make healthy diet and lifestyle choices.

Read more on p.52 →

Report highlights

UK No. 1

Our Partnership was rated top in the UK and second globally in WWF's Palm Oil Buyers Scorecard, reflecting our work to source more sustainable palm oil in our own-brand products.

Read more on p.21 →

£6.5m

The total amount donated by our Partnership to good causes throughout the UK.

Read more on p.47 →

£2.4m

generated by the Waitrose & Partners Foundation in 2021, supporting over 170 projects and benefiting 75,000 workers and their communities in our Waitrose own-brand supply chains.

Read more on p.10 →

Waitrose jointly topped the Pesticide Action Network's supermarket survey, which ranks supermarkets on their efforts to tackle pesticide use and in supporting suppliers to use non-chemical alternatives.

Read more on p.35 →



Waitrose won MSC UK Fish Counter of the Year for a fourth year in a row.

Read more on p.15 →

91%

of Waitrose own-brand products now meet the government's 2024 calorie reformulation targets.

Read more on p.52 →



59.8%

of the cotton used in the Partnership's own-brand products now comes from more sustainable sources.

Read more on p.21 →