

Ethics & Sustainability Strategy overview

This has been a difficult year for so many people as war and natural disasters have impacted millions of lives directly and through the global economic instability that has followed. In addition, the IPCC, the body that advises the United Nations on climate change, published a report imploring us all to increase the pace of change to avert a climate disaster and to keep global temperatures within 1.5°C below pre-industrial levels.

In the John Lewis Partnership, we believe that business has a responsibility to drive much of the change required to keep the 1.5°C climate goal alive. This belief is manifested through our business-wide commitment to an ambitious sustainability strategy which is outlined in this report, and [Our Plan for Nature](#) which we launched in October 2022. Our founder, Spedan Lewis, was a passionate environmentalist and naturalist and this work is a fitting legacy for him and his vision.

One of the biggest areas of focus and concern for us in Waitrose is the global food system. We know that it is broken; around 800 million people around the world are going hungry and three billion are unable to access sufficiently healthy diets. The way we produce food also impacts the natural world around us. Waitrose recognised this many years ago and has worked to drive change in its own supply chain. I have visited many farmers in the UK to see how they produce the food we sell in sustainable and thoughtful ways driven

by an ethos of continuous improvement and working with nature, but I have also been fortunate to visit our Waitrose Foundation farmers and growers in Senegal and The Gambia. Since my trip to Africa to see the incredible work our partners do in the communities where they farm, the Waitrose Foundation has committed £1m funding to help communities build climate resilience.

John Lewis is also committed to giving customers better, more sustainable products and to helping them make informed choices when they shop. We are working towards our 'Better for all' pledge to use better materials, better design, better production. It includes the commitment that by 2028, all the key raw materials used in our John Lewis products will be from more sustainable or recycled sources. We also aim to have buy back and take back schemes for all the categories of products we sell; this is hugely ambitious, but we're making steady progress.

Undoubtedly there is a huge amount of work to do as we transition towards a greener, more pleasant and more equitable world but we are determined to play a significant role in that brighter net zero future, creating a happier world for everyone.

MARIJA ROMPANI,
Director of Ethics & Sustainability, John Lewis Partnership

<p>SUPPLY CHAINS</p>	<p>ENVIRONMENT</p>	<p>COMMUNITIES & HEALTH</p>
		
<p>PEOPLE IN SUPPLY CHAINS</p>	<p>CIRCULARITY & WASTE</p>	<p>SOCIAL IMPACT</p>
<p>Protecting the rights of workers in our supply chains and championing the worker voice</p> <p>Read more on p.11 →</p>	<p>Designing with circularity in mind and eradicating waste</p> <p>Read more on p.29 →</p>	<p>Connecting and giving back to communities and charitable causes</p> <p>Read more on p.46 →</p>
		
<p>AGRICULTURE, AQUACULTURE, FISHERIES & RAW MATERIAL SOURCING</p>	<p>CLIMATE ACTION & BIODIVERSITY</p>	<p>HEALTH, NUTRITION & WELLBEING</p>
<p>Guaranteeing a fair deal for producers and supporting them to farm with nature</p> <p>Read more on p.16 →</p>	<p>Reducing greenhouse gas emissions in our operations and supply chains, and protecting and enhancing nature through biodiversity</p> <p>Read more on p.34 →</p>	<p>Enabling customers, Partners and communities to lead healthy and happy lives</p> <p>Read more on p.52 →</p>